

# **Design Thinking for Strategic Management**

Overcoming Organizational Challenges through Innovative Solutions

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**Design Thinking for Strategic Management** 

5 days training course

For detailed information on training course dates, please click the link:

Design Thinking for Strategic Management.



## **Course Overview**

This 5-day course introduces participants to the innovative problem-solving methodology of design thinking and how it can be applied to strategic management. Design thinking provides a human-centered approach to problem-solving that fosters creativity, collaboration, and iterative testing. This course will cover the entire design thinking process, from understanding user needs to prototyping solutions and testing their effectiveness. It will also explore how design thinking can be integrated into business strategies for improving organizational performance and achieving sustainable success.

## **Objectives:**

- Understand the principles, process, and benefits of design thinking in strategic management.
- Gain hands-on experience with techniques such as empathy mapping, ideation, prototyping, and testing.
- Learn how to integrate design thinking into business strategies and organizational culture.
- Develop skills to overcome challenges in applying design thinking within a business context.
- Foster innovation and creative problem-solving approaches in teams.

# Who Should Attend?

- Senior managers, strategic planners, and business leaders seeking to enhance their strategic decision-making processes.
- Product managers, project managers, and design professionals who want to apply design thinking to their work.
- Professionals looking to improve their innovation and problem-solving skills in a business context.
- Organizational change managers who aim to embed design thinking within their company culture.



# **Course Outline:**

### Day 1: Introduction to Design Thinking

- Definition and principles of design thinking
- Historical background and evolution
- The importance of design thinking in business management
- The Design Thinking Process
  - Overview of the five stages: Empathize, Define, Ideate, Prototype, Test
  - Exploration of each stage with real-world examples

### **Day 2: Empathy and Problem Definition**

- Empathy: Understanding the User
  - Techniques for empathizing with users
  - Conducting interviews and observations
  - Building user personas and empathy maps
- Defining the Problem
  - Techniques for defining and framing problems
  - Importance of problem statements in guiding the design process
  - Tools for problem analysis

#### Day 3: Ideation and Prototyping

#### • Ideation: Generating Creative Solutions

- Techniques for brainstorming and creative thinking
- Methods to foster innovation within teams
- Selecting and refining ideas
- Prototyping Solutions
  - Introduction to prototyping methods
  - Importance of rapid prototyping in iterative design
  - Gathering feedback and learning from prototypes

#### Day 4: Prototype and Testing

- Testing and Iteration
  - Designing effective tests for solutions
  - Iterative process: Learning from failures and successes
  - Implementing feedback into design improvements



## • Integrating Design Thinking into Business Strategy

- Strategies for embedding design thinking in organizational culture
- Measuring the impact of design thinking on business performance

### Day 5: Overcoming Challenges and Barriers

- Common obstacles in implementing Design Thinking
- Strategies for overcoming resistance and fostering acceptance
- Building a supportive environment for Design Thinking
- Conclusion and Future Trends
  - Recap of key learning
  - Future trends in design thinking
  - Encouraging continuous learning and adaptation



#### **DOCUMENTATION**

The **MTC team** has meticulously prepared **high-quality training materials** for distribution to all delegates.

#### CERTIFICATES

An **accredited Certificate of Completion** will be awarded to participants who successfully attend and complete the program.

#### **SCHEDULE**

Course sessions are scheduled as follows:

- Morning Session: 09:00 AM 1:00 PM
- Afternoon Session: 01:00 PM 05:00 PM

#### **REGISTRATION & PAYMENT**

To register, please complete the **registration form** available on the course page and submit it with your **preferred payment method**. Alternatively, you can contact us via **email or WhatsApp** for assistance.

#### **TRAVEL & TRANSPORT**

We ensure a **seamless travel experience** by providing **airport-hotel-airport** transfers for all participants.